

We're sorry to hear that you're not 100% satisfied with your No7 Skincare product and as we're keepers of our word, we'd like to offer you your money back.

If you've been following our 4 week programme and are not 100% satisfied with the results, just follow these steps:

1. Simply download, complete and print this claim form no earlier than 28 days from your purchase as evidenced by the date on your receipt.
2. Attach a valid receipt clearly showing your No7 Skincare product purchase, the date and time of purchase and which store purchase was made at (unless online). We strongly recommend you take a photocopy of your receipt before sending us the original. Note that your claim form can NOT be dated earlier than 28 days after the date of your receipt, but not dated after 12 July 2022.
3. Send the completed form and original purchase receipt along with a minimum of 50% of the product to the relevant Freepost address (If 4 weeks of usage, as per the product instructions, means that less than 50% of the product remains, you will still be entitled to claim your money back)
  - a. Residents of United Kingdom: No7 Skincare Challenge, Freepost RLUK-AHUU-KKEK, P.O. Box 1079, Hemel Hempstead, HP1 1GY
  - b. Residents of the Republic of Ireland: No7 Skincare Challenge, PO Box 11219, Freepost FDN7568, Dublin 13
4. Please ensure you have read the full [Terms and Conditions](#) on the main page at [boots.com/no7-money-back-guarantee](https://boots.com/no7-money-back-guarantee) and [boots.ie/no7-money-back-guarantee](https://boots.ie/no7-money-back-guarantee)

FIRST NAME \*

LAST NAME \*

EMAIL \*

ADDRESS 1 \*

ADDRESS 2

ADDRESS 3

TOWN \*

COUNTRY \*

POSTCODE \*

PHONE \*

PRODUCT PURCHASED FROM\*:

BOOTS STORE

BOOTS.COM

NO7BEAUTY.CO.UK

PLEASE EXPLAIN WHY YOU ARE NOT 100% SATISFIED \*

Minimum 30 words

ADVANTAGE CARD POINTS NUMBER \*

CLAIM AMOUNT \*

I'M ENCLOSING MY PRODUCT, IN ORIGINAL CONTAINER,  
WITH MINIMUM 50% REMAINING

I'M ENCLOSING THE ORIGINAL RECEIPT

I HAVE READ AND ACCEPTED THE [TERMS AND CONDITIONS](#) AND PRIVACY POLICY

\*Required fields