



Full terms & conditions

1. The money back guarantee is applicable to residents of the United Kingdom and the Republic of Ireland aged 18 years and over only.
2. This promotion applies to any product in the Boots No7 Skincare range purchased from any Boots store or online between 6 April 2022 and 31 May 2022. All claims must be made by 12 July 2022 and all claims must be received by the Promoter by 15 July 2022. Any claims received after this date will not be processed and will be deemed invalid.
3. This offer is in addition to, and does not affect, your statutory rights.
4. If you are not satisfied that the result obtained from using your No7 Skincare branded product after 28 days from purchase is as you would have expected, simply complete the claim form, including a statement in no fewer than 30 words describing why you are not 100% satisfied with the result, follow instructions regarding returning a minimum of 50% of the product to us in the original container, to the relevant Freepost address, along with your original receipt and your claim form and we will refund you the purchase price paid. If 4 weeks of usage, as per the product instructions, means that less than 50% of the product remains, you will still be entitled to claim your money back
5. All claim forms must be dated no sooner than 28 days after the date of purchase (as per the date printed on your till receipt/invoice/delivery note) and in any case before 12 July 2022. All claim forms must be received by the Promoter at the relevant Freepost address before 15 July 2022.
6. Your completed claim form, including receipt and product as specified above must be sent to:
 - United Kingdom: No7 Skincare Challenge, Freepost RLUK-AHUU-KKEK, P.O. Box 1079, Hemel Hempstead, HP1 1GY.
 - ROI: No7 Skincare Challenge, PO Box 11219, Freepost FDN7568, Dublin 13
7. Claim Forms which are received which do not include (1) all required information (2) original receipt detailing purchase a minimum of 28 days before the date of the claim form (3) minimum 50% product in original packaging (unless 4 weeks of usage, as per the product instructions, means that less than 50% of the product remains, you will still be entitled to claim your money back), will be rejected and an email sent requesting the required information or product. Photocopied, illegible or defaced receipts/invoices/delivery notes will not be accepted.
8. Incomplete, illegible, misdirected or late submissions will not be accepted. Proof of posting will not be accepted as proof of delivery. Responsibility cannot be accepted for lost, damaged or delayed forms and/or their contents.
9. It is the responsibility of the participant to provide correct, up-to-date details when submitting their claim. The Promoter cannot be held responsible for participants failing to supply accurate information which affects their claim.
10. No requests from groups, clubs, or organizations will be honoured. Only natural persons participating as consumers are able to claim and if the Promoter or its agent (VCG The Promo Risk People Limited) suspect a participant is in breach of this term, the participant's claims will be deemed invalid.
11. Applications are limited to 1 application per household. Multiple claims will be rejected. Use of multiple addresses to obtain additional refunds is fraud and is strictly against the rules. In the event the Promoter or its agent (VCG The Promo Risk People Limited) suspect a participant is in breach of this term, the participant's claims will be deemed invalid.
12. This money back guarantee does not affect your statutory rights.
13. In the event of circumstances outside the reasonable control of the Promoter or its agent, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this offer, the Promoter reserves the right to cancel or amend the offer or these Terms and Conditions.
14. This money back guarantee is administered on behalf of The Boots Company PLC by VCG The PromoRisk People Limited (Address: 2 Marchmont Gate, Maxted Road, Hemel Hempstead, Herts HP2 7BE). Your personal data will be used by VCG The PromoRisk People Limited solely for the purposes of administering your refund claim.
15. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this offer, except for any liability which cannot be excluded by law in which case that liability is limited to the minimum allowable by law.
16. By submitting a refund request you will be deemed to be bound by and have accepted these terms and conditions.
17. Governing Law:
 - For consumers based in the United Kingdom, English law applies and the English courts shall have exclusive jurisdiction over any proceedings in connection with this promotion.
 - For consumers based in the Republic of Ireland, the law of Ireland will apply all parties and the Irish courts shall have exclusive jurisdiction over any proceedings in connection with this promotion.
 - Promoter: The Boots Company PLC, Nottingham, NG2 3AA (Please do not send any applications to this address.)
18. The full list of No7 products classified as Skincare and included within the No7 Skincare Challenge can be found below. No7 products classified as Cosmetics, Suncare, Indulgent Bathing, Electrical Beauty and Christmas Gifts are not classified as Skincare and are therefore excluded from this offer.



Item code	Full Article Description
8170665	No7 Serum Activating Pads 60s
1920839	No7 Advanced Ingredients CERAMIDE & PEPTIDES 30 Facial Capsules 30x0.3ml
1919288	No7 Advanced Ingredients HYALURONIC ACID & CAMELLIA OIL Facial Capsules 30x0.3ml
1920499	No7 Advanced Ingredients SQUALANE 30 Facial Capsules 30x0.3ml
1920065	No7 Advanced Ingredients VITAMIN C & VITAMIN E 30 Facial Capsules 30x0.3ml
8644217	No7 Biodegradable Cleansing Wipes 30s
4518195	No7 Cleansing Balm 125ml
4518101	No7 Cleansing Eye Makeup Remover 100ml
4518209	No7 Cleansing Foaming Cleanser Normal 150ml
4518225	No7 Cleansing Foaming Cleanser Oily 150ml
4518128	No7 Cleansing Hot Cloth Cleanser 200ml
4518160	No7 Cleansing Lotion 200ml
4518179	No7 Cleansing Melting Gel Cleanser 150ml
4518144	No7 Cleansing Micellar Cleansing Water 200ml
4518217	No7 Cleansing Toning Water Normal 200ml
4518233	No7 Cleansing Toning Water Oily 200ml
5659450	No7 Early Defence Day Cream 50ml
5660041	No7 Early Defence Eye Cream 15ml
6988237	No7 Early Defence GLOW ACTIVATING Serum 30ml
5659469	No7 Early Defence Night Cream 50ml
3954072	No7 Essential Moisture Day Cream 50ml
3954692	No7 Essential Moisture Day Fluid 100ml
8353867	No7 Essential Moisture Night Cream 50ml
8313172	No7 HydraLuminous Day Cream SPF15 50ml
8313156	No7 HydraLuminous Day Lotion SPF15 All Skin Types 50ml
8711372	No7 Hydraluminous Eye Hydrator 12ml
8313180	No7 HydraLuminous Overnight Recovery Cream Drier Skin 50ml



8313199	No7 HydraLuminous Overnight Recovery Gel Cream All Skin Types 50ml
8313164	No7 HydraLuminous Water Concentrate All Skin Types 30ml
8313148	No7 HydraLuminous Water Surge Gel All Skin Types 50ml
8313121	No7 HydraLuminous Water Surge Gel Cream Drier Skin 50ml
1891626	No7 Instant Illusions Airbrush Away Primer 30ml
1891634	No7 Instant Illusions Wrinkle Filler 30ml
6839940	No7 Instant Results Nourishing Hydration Mask 100ml
4670655	No7 Instant Results Purifying Heating Mask 75ml
8431035	No7 LABORATORIES Age Defying LED Mask
8035709	No7 LABORATORIES CICA RESCUE Skin Paste 50ml
8437106	No7 LABORATORIES CICA-RESCUE Skin Paste 50ml
8038090	No7 LABORATORIES DARK CIRCLE CORRECTOR Light/Medium 15ml
8348634	No7 LABORATORIES DARK CIRCLE CORRECTOR Medium/Dark 15ml
8038112	No7 LABORATORIES DARK SPOT CORRECTING Booster Serum 15ml
8038104	No7 LABORATORIES FIRMING Booster Serum 30ml
4670647	No7 LABORATORIES Hydrating Skin Paste 50ml
6954898	No7 LABORATORIES LINE CORRECTING Booster Serum 15ml
8436177	No7 LABORATORIES LINE CORRECTING Booster Serum 25ml
8847886	No7 LABORATORIES RESURFACING PEEL 15% Glycolic Acid 30ml
8437114	No7 LABORATORIES RESURFACING Skin Paste 50ml
8711356	No7 Lift & Luminate DUAL ACTION Cleansing Exfoliator 100ml
8904057	No7 Lift & Luminate TRIPLE ACTION Day Cream SPF15 50ml
1896954	No7 Lift & Luminate TRIPLE ACTION Day Cream 25ml
8904146	No7 Lift & Luminate TRIPLE ACTION Eye Cream 15ml
4343182	No7 Lift & Luminate TRIPLE ACTION Night Cream 50ml
1898280	No7 Lift & Luminate TRIPLE ACTION Serum 15ml
8905673	No7 Lift & Luminate TRIPLE ACTION Serum 30ml
8905711	No7 Lift & Luminate TRIPLE ACTION Serum 50ml



4910044	No7 Lift & Luminate TRIPLE ACTION Serum 75ml
4284747	No7 Lift & Luminate TRIPLE ACTION Serum Boost Sheet Mask 20.75g
4670639	No7 Lift & Luminate Triple Action Serum Boost Sheet Mask Single
4389840	No7 Lift & Luminate TRIPLE ACTION Serum Sachet 3ml Sample
4262212	No7 Lift & Luminate TRIPLE ACTION Whipped Moisture Cream SPF25 50ml
8863288	No7 Protect & Perfect INTENSE ADVANCED Body Serum 200ml
8905797	No7 Protect & Perfect Intense Advanced Body Serum 200ml
1898329	No7 Protect & Perfect Intense ADVANCED Day Cream 25ml
6038913	No7 Protect & Perfect Intense ADVANCED Day Cream 50ml
8904049	No7 Protect & Perfect Intense ADVANCED Day Cream SPF15 50ml
8924848	No7 Protect & Perfect Intense ADVANCED DUAL ACTION Cleansing Water 200ml
8904138	No7 Protect & Perfect Intense ADVANCED Eye Cream 15ml
8905819	No7 Protect & Perfect Intense ADVANCED Hand Cream Treatment 75ml
8905827	No7 Protect & Perfect Intense ADVANCED Lip Cream 10ml
4343158	No7 Protect & Perfect Intense ADVANCED Night Cream 50ml
1898132	No7 Protect & Perfect Intense ADVANCED Serum 15ml
8905665	No7 Protect & Perfect Intense ADVANCED Serum 30ml
8905703	No7 Protect & Perfect Intense ADVANCED Serum 50ml
4909992	No7 Protect & Perfect Intense ADVANCED Serum 75ml
4284739	No7 Protect & Perfect Intense ADVANCED Serum Boost Sheet Mask 20.75g
1786318	No7 Protect & Perfect Intense ADVANCED Serum Boost Sheet Mask Single
4389824	No7 Protect & Perfect Intense ADVANCED Serum Sachet 3ml Sample
4262190	No7 Protect & Perfect Intense ADVANCED Whipped Moisture Cream SPF25 50ml
8841810	No7 Radiance+ 15% Vitamin C Serum 25ml
8841802	No7 Radiance+ Brightening Eye Roll-On 15ml
8841829	No7 Radiance+ Daily Energising Exfoliating Cleanser 100ml
8841845	No7 Radiance+ Illuminating Hydrogel Eye Masks 3g 5s
8841837	No7 Radiance+ Peel & Glow Mask 75ml



8841799	No7 Radiance+ Vitamin C Daily Brightening Moisturiser 50ml
8841780	No7 Radiance+ Vitamin C Glow Toner 200ml
6661033	No7 Radiant Results Cleansing Brush Heads 2s
6660959	No7 Radiant Results Nourishing Cleansing Balm 125ml
1503448	No7 Radiant Results Revitalising Cleansing Wipes 15s
6660916	No7 Radiant Results Revitalising Micellar Cleansing Water 200ml
6661025	No7 Radiant Results Revitalising Sonic Action Cleansing Brush
8711348	No7 Restore & Renew DUAL ACTION Cleansing Lotion 200ml
1898361	No7 Restore & Renew FACE & NECK MULTI ACTION Day Cream 25ml
8904065	No7 Restore & Renew FACE & NECK MULTI ACTION Day Cream SPF15 50ml
4343204	No7 Restore & Renew FACE & NECK MULTI ACTION Night Cream 50ml
1898574	No7 Restore & Renew FACE & NECK MULTI ACTION Serum 15ml
8905681	No7 Restore & Renew FACE & NECK MULTI ACTION Serum 30ml
8905738	No7 Restore & Renew FACE & NECK MULTI ACTION Serum 50ml
1786393	No7 Restore & Renew FACE & NECK MULTI ACTION Serum Boost Sheet Mask Single
4389875	No7 Restore & Renew FACE & NECK MULTI ACTION Serum Sachet 3ml Sample
4284755	No7 Restore & Renew FACE & NECK MULTI ACTION Serum Sheet Mask 23.46g
4262204	No7 Restore & Renew FACE & NECK MULTI ACTION Whipped Moisture Cream SPF25 50ml
4670620	No7 Restore & Renew Face and Neck Multi Action Serum Boost Sheet Mask Single
8905746	No7 Restore & Renew FACE NECK & DECOLLETE MULTI ACTION Serum 75ml
8904154	No7 Restore & Renew MULTI ACTION Eye Cream 15ml
8431027	No7 Advanced Retinol Night Concentrate 30ml
2486725	No7 Pure Retinol 1% Retinol Night Concentrate 30ml
2030837	No7 Pure Retinol Eye Cream 15ml
2031175	No7 Pure Retinol Hand Cream 75ml
2031167	No7 Pure Retinol Night Repair Cream 50ml
2486733	No7 Pure Retinol Post Retinol Soother 50ml
4096266	No7 Total Renewal Micro-Dermabrasion Facial Exfoliator 75ml



4899547	No7 Youthful Eye Serum 15ml
6592481	No7 Youthful Replenishing Facial Oil 30ml
6839959	No7 Instant Results Purifying Heating Mask 75ml
6839975	No7 Instant Results Revitalising Hydrogel Eye Masks 3g 5s
6839967	No7 Instant Results Revitalising Peel Off Mask 75ml
8353662	No7 LABORATORIES CLEARING Skin Paste 50ml
8353654	No7 LABORATORIES HYDRATING Skin Paste 50ml
8035717	No7 LABORATORIES RESURFACING Skin Paste 50ml
1786369	No7 Lift & Luminate TRIPLE ACTION Serum Boost Sheet Mask Single
6228224	No7 Protect and Perfect Intense Advanced Travel Kit
6660908	No7 Radiant Results Nourishing Cleansing Lotion 200ml
6660924	No7 Radiant Results Nourishing Melting Gel Cleanser 150ml
6660967	No7 Radiant Results Nourishing Micellar Cleansing Oil 150ml
6661009	No7 Radiant Results Purifying Clay Cleanser 150ml
6660894	No7 Radiant Results Purifying Foaming Cleanser 150ml
6661068	No7 Radiant Results Purifying Intense Pore Scrub 100ml
6661017	No7 Radiant Results Purifying Toning Water 200ml
8341362	No7 Radiant Results Revitalising Cleansing Wipes 30s
6661041	No7 Radiant Results Revitalising Daily face polish 100ml
6660983	No7 Radiant Results Revitalising Foaming Cleanser 150ml
6660940	No7 Radiant Results Revitalising Hot Cloth Cleanser 200ml
6660886	No7 Radiant Results Revitalising Oil Free Eye Makeup Remover 100ml
6660975	No7 Radiant Results Revitalising Toning Water 200ml
8038120	No7 Radiant Results Revitalising Eye Makeup Remover 100ml
1061321	No7 Youthful Glycolic Peel Kit
6615090	No7 Youthful Vitamin C Fresh Radiance Essence 10ml
1726560	Men Anti-Ageing Balm 50ml
1726595	Men Anti-Shine Lotion 50ml



1726609	Men Energising Eye Roll On 15ml
1726544	Men Energising Face Scrub 150ml
1726536	Men Energising Face Wash 150ml
1726692	Men Energising Gradual Tan Moisturiser 50ml
1726501	Men Energising Hair and Bodywash 200ml
1726552	Men Energising Moisturiser 50ml
1726714	Men Energising Supercharge 50ml
1726625	Men Oil Control Exfoliating Face Wash 150ml
6063470	Men Protect & Perfect Intense ADVANCED Day Moisturiser 50ml
1726641	Men Protect & Perfect Intense ADVANCED Night Moisturiser 50ml
1726684	Men Protect & Perfect Intense Advanced Serum 30ml
6480527	Men Sensitive Care Moisturiser 50ml
6480535	Men Sensitive Care Post Shave Recovery Balm 50ml
6681611	Men Sensitive Care Shave Gel 150ml
1726633	Men Protect & Perfect Intense ADVANCED Eye Cream 15ml
6222196	No7 Men Energising Face Beard and Stubble Moisturiser SPF15 50ml
4736850	No7 Indulgent Collection
4736834	No7 Lift & Luminate Triple Action Collection
4736826	No7 Protect & Perfect Intense Advanced Collection
4736842	No7 Restore & Renew Face & Neck Multi Action Collection
2582678	No7 Hydraluminous Collection
2582228	No7 Protect & Perfect Intense ADVANCED Collection
2582252	No7 Restore & Renew FACE & NECK MULTI ACTION Collection